



Introduction

The following document provides a detailed overview of the project's objectives and scope. It outlines the key areas of focus and the expected outcomes. The project is designed to address the current challenges and opportunities in the market, ensuring that the organization remains competitive and innovative. The document is structured to provide a clear and concise summary of the project's goals and the steps required to achieve them. It is intended for use by all stakeholders involved in the project, providing a common understanding of the project's direction and priorities.

United Nations

The United Nations is a global organization that promotes international peace and cooperation. It was established in 1945 and has since become a leading force in global governance. The organization's primary goal is to maintain international peace and security, and to promote economic and social development. The United Nations is composed of 193 member states, and its work is carried out through various agencies and programs. The organization's efforts are essential for addressing the world's most pressing challenges, such as climate change, poverty, and human rights. The United Nations is a symbol of global unity and a commitment to a better world for all.

Mr. Chairman,



I have the honour to speak on behalf of the European Union and its Member States

The Candidate Countries the Republic of North Macedonia* Montenegro* Serbia* and Albania* the

arbitration support for consultants and individual contractors, noting that OLA considers remedies available to non-staff members are sufficient.

Mr. Chairman,

4. We thank the Secretary-General for his report on the activities of the Office of the United Nations

~~Ombudsmen and Mediation Services. We wish to state in our report that the Office's~~

crucial element of the system of administration of justice since all possible use should be made of the informal system in order to avoid unnecessary, costly litigation. We emphasise again the principles of independence, neutrality, confidentiality and informality which must guide the work of the Office. We stress the importance of multilingualism within the Office's ombudsmen and mediators which