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Introduction

1. The Applicant was a Senior Protection Officer with the United Nations High Commissioner for Refugees (õWP HCRö). He served at the P-4 level and was temporarily assigned to serve at the UNHCR Office in Lilongwe, Malawi.

2. On 9 August 2022, he filed an application before the Dispute Tribunal sitting kp Pcktqdk vq ej cmgpi g vj g Tgur qpf gpvøu f gekukqp to dismiss him from service of the Organization pursuant to staff rule 10.2(a)(ix). The

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8. On 13 September 2021, the Applicant received a memorandum from the

Director of the Division of Human Resources (õF J Tö) indicating that she had received

information y cv y g Crrrkecp v õo ki j v j cxg gpi ci gf kp cp gp kxrgo gp v ht cwf uej go gö

which is tantamount to committing serious misconduct. As the alleged fraud was an

offence, which if established, would warrant separation from service or dismissal, she

also decided that the Applicant be placed on administrative leave without pay.¹

9. A separate investigation into unrelated allegations of fraud by another staff

member, Davies Ndambuki, revealed that the Applicant may have colluded with him

and one other staff member to obtain rental subsidy.

10. The Applicant has owned an apartment in Sub-City Woreda, Addis Ababa,

Ethiopia since February 2008.

11. The investigators found emails indicating that the Applicant had rented out his

flat in Addis Ababa to Mr. Ndambuki and Ms. Murungi. The lease indicated an amount

which was used to claim rental subsidy, but the amount actually paid to the Applicant

was substantially less.

12. On 15 September 2021, the Applicant received a Notice of Investigation, which

informed him that a formal investigation into his conduct had been opened and that the

Kour gevqt I gpgtcnøu Qhhleg (õIGOö) would be seeking to interview him.²

13. The Applicant was interviewed on 2 November 2021. He also submitted written

comments on 15 December 2021.

14. On 14 January 2022, the Applicant was served with a memorandum containing

Allegations of Misconduct. The Applicant was invited to respond to the charges

therein. Attached to the memorandum was the Investigation Report.³

¹ Crrnkecpyøu Cppgz 5.

² Crrnlecpyou Cppgz 9.

³ Crrrkecpyou Cppgz 32.

15. The Applicant responded to the charges on 15 February 2022.

16. On 11 May 2022,⁴ the DHR wrote to the Applicant to inform him that after a careful review of the evidence gathered by the IGO, including their interview with the Applicant and his written response to the interview and the charges, the High Commissioner of gygto kpgf yi cvyj g disciplinary measure of dismissal pursuant to staff rule 10.2(a)(ix) was yi g crrtqrtkcyg ucpeykqp.ö Specifically, the Applicant was found to have:

(i) Engaged in fraud by knowingly assisting Mr. Davies Ndambuki in submitting a fraudulent claim for rental subsidy in December 2017, in connection with the lease of [his] apartment in Addis Ababa, as a result of which Mr. Ndambuki received USD 44,219.26 [cu eqttgevgf, ugg hqqvpqvg 56 T gur qpf gpv

20. Ms. Murungi was a tenant of the property from July 2014 to December 2016; and again, from January to May 2020. Rent was USD3,600 a month.

- 21. Between 27 November 2017 and 31 December 2019, the property was tenanted by Mr. Ndambuki for USD3,500 a month. There was an oral agreement between the tenant and the landlord that USD2,222 y qwf dg r ckf kpvq y g Crrrkecpvxu ceeqwpvkp the United States, and the balance to y g Crrrkecpvxu tgrcvkxgu in Ethiopia. Mr. Ndambuki sometimes paid large amounts in advance.
- 22. The Applicant explains that Ms. Murungi was supposed to move back into the apartment in January 2020 cpf j cf r ckf qpg o qpyj øutgpvr næugeætkæ{ f gr qukæ, dwO t. Pf co dwnkøu eqpvtcev y cu gzvgpf gf d{ ugxgtcn o qpvj u. Wpcdrg vq gxkev j ku ewtgpv tenant, the Applicant found Ms. Murungi alternative housing until his flat fell vacant.
- 23. The Respondent maintains that there is clear and consistent evidence to show that Mr. Ndambuki did not pay USD3,500 in monthly rent and that the Applicant had knowingly provided a false lease and a false rent receipt to Mr. Ndambuki so that he could claim and obtain rental subsidy from UNHCR to which he was not entitled. In other words, the Applicant committed fraud when he knowingly assisted Mr. Ndambuki to submit a fraudulent rental subsidy claim in December 2017.
- 24. The Respondent submits that multiple communications between the Applicant and Mr. Ndambuki corroborate that Mr. Ndambuki only paid the Applicant USD2,000 per month in rent. Throughout the duration of the lease, the Applicant and Mr. Pf co dwnk gzej cpi gf o guuci gu cdqw Ot. Pf co dwnku rc{ments in which they referred exclusively to that amount and never mentioned other payments. On 1 February 2018 and 19 February 2018, the Applicant asked Mr. Ndambuki to pay him WJF 34,222 cu ulz o qpyj uøcf xcpegf tgpv Qp 48 O ctej 423:, Ot. Pf co dwnklphqto gf the Applicant that he had transferred USD8,000 to him and asked for another month to transfer the remaining USD4,000. On 3 May 2018, the Applicant asked Mr. Ndambuki to confirm that he had paid the remaining rental balance of USD4,000. On 10 December 2018, the Applicant asked Mr. Ndambuki to pay him USD12,000 as six

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o qpy uøcf xcpegf tgpv. Qp 5 Cr tkn423; , yj g{ also discussed a õmissed rent paymentö for the month of February 2019 in the amount of USD2,000.

- 25. By misrepresenting the amount of rent in his application for rental subsidy, Mr. Ndambuki obtained rental subsidy to which he was not entitled. At the time of his application for the subsidy, his pgv kpeqo g y cu WUF 8,222.76. Ot. Pf co dwnkou individual threshold amount was thus USD1,200.11. A monthly rent of USD3,500 meant that the excess amount was USD2,299.89; 80% of which USD1,839.91- was reimbursed to the Applicant.
- 26. Had Mr. Ndambuki applied for rental subsidy based on the USD2,000 that he was clearly paying the Applicant, the excess amount would have been USD799.89, and he would have received USD639.91 in rental subsidy. He was not entitled to the USD1,839.91 that he was being paid. The record, the Respondent submits, is replete with evidence that the Applicant engaged in this transaction in the full knowledge that it was fraudulent.
- 27. There is no evidence, the Respondent submits, that a further USD1,500 was paid to the Applicant or his family in cash, anywhere. The evidence adduced by the Applicant purporting to be a statement by Mr. Kshay dated 29 January 2022 reads as follows:

At the end of December Mr. Davies, departed Ethiopia, after his departure, again Ms. Stella, moved in January to June 2020, with monthly rent \$3600, this time I was receiving between \$1500-1000. Ato Berhane, at different, when he was Yemen, I was visiting Stella, at UNHCR to collect money from Stella, for our families in Tigray region. (*sic*)

28. The Respondent submits that the statement is entirely incredible. The document is õmrgely unintelligible,]í _ is a haphazard collation of a power of attorney and factual statements prepared to address the allegations of misconduct. It is not clear who prepared the document. No proof of identity is attached to it, the namesøspelling is not the same as in all other documents on record, including three leases and one rent receipt submitted by Ms. Murungi in 2015 and 2016, and the signature is entirely different.ö

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45. On 17 June 2019, the Applicant sent Ms. Murungi the receipt for rent and deposit dated 29 May 2019 (which Ms. Murungi submitted with her application for tgpvcnuwdulf {) cpf y tqvg<õ]C_u ci tggf Uvgnc, {qwy kmf gr qukvkpvq o { ceeqwpvgxgt { month \$1,750..with immediate action.. tomorrow I will send you my citi bank ceeqwpvö (*sic*)

- 46. On 16 January 2020, the Applicant wrote tq O u. O wtwpi k yi cv, õUvgmc, [qwt o qpyj n{ tgpvy kmdg \$3972, cu ci tggf .. Vj cpm{qwö (uke)
- 47. If Ms. Murungi submitted the lease agreement between herself and the Applicant to the Organization as proof of payment of rent for the alternative housing, the Applicant had nothing to do with it and should not be blamed. He cannot be held responsible for what Ms. Murungi submitted nor for the subsidy she received.
- 48. The Applicant further submits as follows:

There was clearly a language barrier and the communications relied upon were filled with errors and did not always express what they were meant to. The witness interviews were conducted in English, and none of the witnesses are English-speaking natives. A reading of the IGO Report shows that it was difficult for the witnesses to communicate their thoughts, and questions were often left unanswered, or the answers were simply confusing, but that does not necessarily result in a finding of fraud by default, and certainly falls short of a finding of clear and convincing evidence.

49. The Applicant vehemently denies having asked for or received any benefit from the subsidy claims submitted by Mr. Ndambuki and Ms. Murungi as his tenants. The Applicant argues that even if Mr. Ndambuki was only paying USD2,000/month rent, his subsidy was USD1,840.92/month, less than the amount stated on the lease agreement, therefore the Organization was not defrauded. The broker subsidy was a legitimate claim for services rendered by three brokers. The alleged kickback to Ms. Murungi had nothing to do with the apartment rental but was payment for money owed to her for another personal matter. And the Applicant had no hand in submitting for O u. O wtwpi kautgpvcnuwdukf {.

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field-services position in Addis Ababa between June 2017 and December 2019. On 21 December 2017, he applied for rental subsidy, specifying that monthly rent was WUF 5,722 cpf yi cvj g j cf r ckf WUF 5,722 kp ci gpwu hggu. J g tgegkxgf crrtqzko cvgn(USD1,840 per month in rental subsidy from UNHCR between March 2018 and January 2020.

- 55. However, it results from the records that Mr. Ndambuki did not pay USD3,500 in monthly rent and that the Applicant had knowingly provided a false lease and a false rent receipt to Mr. Ndambuki so that he could claim and obtain a higher rental subsidy from UNHCR to which he was not entitled.
- 56. Indeed, it results from the record that on 26 March 2018, Mr. Ndambuki wrote to the Applicant:

Dear [Applicant], I have transferred 8k. Allow me to put the balance next month since if I do the full amount, I will be left without food. I used the bank routing number below; Routing number: 021000089. I believe it is the correct bank routing number as seen online for Citibank. Tgi ctf u.]Ot. Pf co dwnks signature].

57. And the Applicant replied:

Thanks o { htkgpf. F wf g y j cv{qwr ckf o g køu y g co qwpvy j cv{qwi qv htqo tgpvcnuwdukf k g cu tgko dwtugo gpví {qwt r qt kqp cdqw 382 WUF, with your security payment your portion is 2222 WUF.. f qpøv vgmo g K will be left without food.. I will see you on Friday if {qwatg kp Cff ku, K will give you a call. Again thank you so much. Berhane (sic)

58. On 4 December 2017, in the same email where the Applicant shared the lease with Mr. Ndambuki for his signature, the Applicant wrote:

Riggug f qpø hqti gv y j gp {qw hkm y g rental subsidize application to mention that, you paid the real estate porker one month rent for the co qwpvqh\$5722.. y kuco qwpvy kmdg eqxgt d{ y g qhhkegí . Vj g r qtmgt name.. ask your sister she will give you the name of the porker.. (sic)

59. During his ipvgtxkgy y ky y g K Q, y g Crrrkecpv eqphkto gf y cv, d{ õukuvgtö, j g tghgttgf vq O u. O wtwpi kcpf y cv, d{ õr qtmgtö, j g o gcpv y g tgcnguvcvg dtqmgt.

60. Two days later, on 6 December 2017, the Applicant sent an email to Mr. Ndambuki with the rental subsidy application form. In his email, the Applicant wrote:

Davies, Attached please find the rental Subsidize application. I fill the part that ask you if you did you pay a fee to a licensed agent or broker to obtain the accommodation,, you will say yes amount \$3500.00 USD.. divided by three $3500/3 + 1160 \dots$ each.. Thanks

61. The emails exchanged

withdrew USD1,500 per month in Kenya and flew back into Ethiopia with the money vq rc{ j ku rcpf rqtf øu eqwukp qt dtqvj gt, y j qug pco g j g f kf pqv rpqy ö), vj g Vtkdwpcn notes that the Applicant did not offer any evidence on these additional payments.

66. While for the receipt dated 4 February 2018, not signed by the apparent author, the Applicant and Mr. Ndambuki provided wholly inconsistent and contradictory accounts (highlighted in detail in paras. 40-41 and 44 of the reply), also for the rwtrqtvgf õVtwg Ucvgo gpv d{ Ngwn Dgtj g Muj c{ö f cvgf 4; Lcpwct{ 4244, y j qug equivocal content and form raised many doubts (well highlighted by the Respondent: see para. 46 of the r

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Applicant would have had almost half of the rent (USD2,000 instead of USD3,500) and the tenant would have paid more from his pocket (about USD1,381.09 instead of USD160).

- 70. In other terms, the parties to the rental agreement unlawfully profited by misconceiving the real amount of the rent, from the mechanism of partial reimbursement in force at UNHCR, where the more rent a staff member pays above the individual threshold, the greater the rental subsidy (up to the maximum amounts provided in the AI) he/she receives.
- 71. The communications between the Applicant and Mr. Ndambuki on 26 March 2018 show that the Applicant was fully cognizant of the fraud and of the fact that they shared the advantages of the fraudulent scheme.
- 72. In addition, the email exchanges on record shows that the three staff members eqmwf gf vq htcwf wrgpvn{ qdvckp c uwdukf { hqt yj g ci gpvøuhggu, y j kej yj g{ ci tggf vq ur nkv among themselves.
- 73. On 19 March 2018, after Mr. Ndambuki had shared with the Applicant an email htqo FJT gzr rckpkpi yi g ecrewrckqp qh yi g tgko dwtugo gpvhqt yi g ci gpvøu hgg, y j kej amounted to USD1,839.91, the Applicant wrote to Mr. Ndambuki and Ms. Murungi:

According the rule you should be full agent fee subsidy, receiving the co qwpv qh 3: 5; .; 3 WUF. Kf qpøv yj kpm køu tki j v. y kj yj ku kp o kpf. please divided between the two of you. each will get USD 920. just deposit the rent amount into my account. (sic)

74. The emails from the Applicant to Mr. Ndambuki and Ms. Murungi are manifest

hœwi cuugt vgf ku j ki j n{ rtqdcdrg.ö (*Molari* 2011-UNAT-164, para. 30). The Appeals Vtkdwpcnj cu cnuq ur gekhkgf vj cvõengctö o gcpu vj cv, õgxkf gpeg qh o kueqpf wevo wuvdg manifeuv cu qr r qugf vq uwr r qukkqpcnö cpf vj cvõeqpxkpekpi ö tgs wkt gu, õvj cv vj ku engct gxkf gpeg dg r gtuwcukxg vq c j ki j uvcpf ctf.ö D{ vj g uco g vqngp, õ[e]vidence, which is required to be clear and convincing, can be direct evidence of events, or may be of eviden vkcnkphgt gpegu vj cvecp dg r tqr gtn{ f tcy p htqo qvj gt f ktgevgxkf gpeg.ö (*Negussie* 2020-UNAT-1033, para. 45).

83. In this case, the Tribunal is of the view that the documents on record demonstrate, by clear and convincing evidence, that the Applicant had rented out his flat in Addis Ababa to Mr. Ndambuki and Ms. Murungi, based on a lease with an inflated rent (cpf y kj qw

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Forging of documents, preparing false entries in UNHCR systems or making false statements to obtain a financial or other benefit to which a person is not entitled.

- 86. Therefore, the established facts constitute misconduct.
- c) whether the disciplinary measure is proportionate to the offence.
- 87. Considering previous practice and the jurisprudence of the Tribunals, each of the allegations for which the Applicant was sanctioned would thus individually warrant dismissal.
- 88. UNHCR applies a zero-tolerance approach to fraud and corruption pursuant to the Strategic Framework. This means that there is no place for fraud or corruption in UNHCR and that, where established, such misconduct attracts severe disciplinary sanctions.
- 89. The Appeals Tribunal has held in *Payenda* 2021-UNAT-1156, at para. 38 that

As a general rule, any form of dishonest conduct compromises the necessary relationship of trust between employer and employee and will generally warrant dismissal.

- (d) whether due process was respected
- 90. It is not disputed that the investigation and disciplinary process fully complied with the requirements set out in UNHCR/AI/2019/15 Administrative Instruction on Conducting Investigations in UNHCR) and UNHCR/AI/2018/18. Indeed, the Crrnlecpyouf wgrtqeguuy cu hwn{tgurgeygf.

Conclusion

91. In light of the foregoing, the application is dismissed.