UNITED NATIONS APPEALS TRIBUNAL TRIBUNAL D'APPEL DES NATIONS UNIES

Nielsen

(Appellant)

٧.

Secretary-General of the United Nations (Respondent)

JUDGMENT

Before: Judge Mary Faherty, Presiding

Judge Deborah Thomas-Felix

Judge Richard Lussick

Case No.: 2015-738

Date: 24 March 2016

Registrar: Weicheng Lin

Judgment No. 2016-UNAT-650

JUDGE MARY FAHERTY, PRESIDING.

1. The United Nations Appeals Tribunal (Appeals Tribunal) has before it an appeal filed by Ms. Olga Nielsen against Judgment No. UNDT/2015/063 and UNDT Order No. 133 (GVA/2015), both rendered by the United Nations Dispute Tribunal (UNDT or Dispute Tribunal) in Geneva on 29 June 2015 in the case of *Nielsen v. Secretary-General of the United Nations*. Ms. Nielsen filed her appeal on 10 July 2015, and the Secretary-General filed his answer on 10 September 2015.

Facts and Procedure

- The facts as found by the Dispute Tribunal read as follows:¹
 - ... On 28 January 2013, the Applicant entered the service of [the United Nations Population Fund (UNFPA)] in the Africa team, [Procurement Services Branch (PSB) based in Copenhagen], on a one-year tenporary appointment ("TA"). Effective 23 September 2013, she was placed on Special Leave with Full Pay ("SLWFP"), and was separated from UNFPA upon the expiration of her TA on 26 January 2014.[2]
 - ... On 13 September 2013, the Applicant sent an email under the subject "unethical and harmful actions from [Mrs. W.] [3] against me" to the newly appointed Human Resources Associate of UNFPA Copenagen, copying her supervisors at PSB. ...

lagen, copying her supervisors at PSB.... By email of 5 Aug the Organization], the Applicant addressed to an Investigation Audit and Investigations Services ("OAIS", formerly the Division ("DOS")), UNFPA, a complaint against Mrs. W. She did the sar regarding complaints against M[r] s. X., M[r]s. Y., and Mr. Z.,

4 arguing that these

staff members were "constantly bullying" her and "applying efforts in order to destroy [her] career in PSB". ...

email of 16 September 2014, the Applicant was notified that OAIS would not be triggering an investigation into her "compl aints of harassment, bullying and abuse of

See NiBen v. Secretary-General of ()6.2(e)-6(U)&h)3.6(stp)6(AB61)Tij6(N)Aesig(ti)C. (h)

¹ Impugned Judgment, paras. 2-12.

^[2] Ms. Nielsen subsequently challenged her plac

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authority against 12 staff members at PSB", since OAIS had "concluded its preliminary review of the matter and [had] found that a full investigation [was] not warranted", therefore considering the matter "closed".

- ... By email of 20 September 2014, the Applicant submitted a request for management evaluation against OAIS decision not to trigger an investigation into Mrs. W.'s behaviour. She received a reply toher request on 31 October 2014 from the Executive Director, UNFPA, by which she was notified that OAIS decisions were "outside the scope of review by UNFPA management".
- ... On 10 November 2014, she submitted another request for management evaluation, this time against OAIS['] decision not to trigger an investigation into the behaviour of Mrs. X., Mr. Z. and another colleague. She received a reply to her request on 15 December 2014 from the ExecutiveDirector, UNFPA, in which he advised her that OAIS decisions were "outside the scope of review by UNFPA management". As can be further inferred from that reply, the Applicant had also submitted, on 31 October 2014, another request for management evaluation, concerning OAIS['] decision not to conduct investigations into her complaint against Mrs. Y.
- ... The Applicant filed her application with the [Dispute] Tribunal on 19 January 2015, and the Respondent submitted his reply on 24 February 2015.
- ... By Order No. 123 (GVA/2015) of 18 June 2015, the [Dispute] Tribunal requested the Respondent to file additional documentation with regard to the complaints filed [with] OAIS by the Appl icant, which he did on 25 June 2015.
- 3. On 29 June 2015, by way of Order No 133 (GVA/2015), the UNDT informed the parties that the case would be decided on the papers, without further hearings or submissions.
- 4. On the same day, 29 June 2015, the Dispte Tribunal rendered the Judgment now under appeal, Judgment No. UNDT/2015/063. First, the UNDT found that Ms. Nielsen's challenge to OAIS' decision visà-vis Mrs. V was not receivable, since no complaint was ever received by OAIS with respect to her, nor was a management evaluation ever requested. Regarding the merits of OAIS' decision vis-à-vis Mrs. W., Mrs. X., Mrs. Y. and Mr. Z., the UNDT noted that Ms. Nielsen's complaint of 5 August 2014 against Mrs. W. and her complaint of 22 August 2014 against Mrs. X., Mrs. Y. and Mr. Z. were submitted to OAIS more than 11 months after she had been placed on SLWFP in September 2013, and almost seven months after she had separated from UNFPA. Ms Nielsen had also changed teams within PSB at the end of July 2013 and had worked from home from August 2013. Consequently, the UNDT found that her complaints to OAIS were filed more than six months after "the date of the

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Submissions

Ms. Nielsen's Appeal

- 10. Ms. Nielsen submits that the Appeals Tribunal should not use the fact that she does not have a legal background as an excuse or justification to reject her appeal.
- 11. Ms. Nielsen contends that the Dispute Tribunal erred in fact or exceeded its jurisdiction by not asking her directly when she complained to OAIS for the first time. Had the UNDT

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OAIS' failure to admit misconduct toward her including harassment, discrimination and racism, despite clear proof; failure of the UNFPA management to provide her with a corrected PAD or respond to her queries regarding the tax implication of the damages previously awarded to her by the UNDT and the UNDT's failure to mention this in the Judgment; failure by UNFPA's Executive Director to review the behaviour of the involved PSB staff members despite her 27 requests for management evaluation; her unlawful placement on SLWFP; and her mistreatment by her PSB colleagues and the UNFPA management.

16. Ms. Nielsen requests the Appeals Tribunal to: amend the UNDT Judgment so it states that her placement on SLWFP was unlawful; state that 95 to 98 per cent of her performance evaluations were corrected to accurately reflect her competencies and good work; evaluate and deliver an opinion on the behaviour of her individual colleagues and refer at least one particular staff member for psychological assessment and another for coaching; state the full names of her PSB colleagues in this Judgment; request "UNFPA to cancel blocking [her] emails and to cancel the order given to UN City Security" to deny her access to the United Nations building complex; ensure that her case is not returned to the UNDT in Geneva or to Judge Laker, should it be remanded; and grant her compensation for her "painful experience".

The Secretary-General's Answer

- 17. The UNDT correctly determined that Ms. Ni elsen's complaint concerning Mrs. V. was not receivable by the UNDT in the absence of a timely management evaluation request, as the Appeals Tribunal has consistently affirmed. The UNDT also correctly concluded that Ms. Nielsen's complaints of 5 and 22 August 2014 concerning Mrs. W., Mrs. X., Mrs. Y. and Mr. Z. were not receivable by OAIS, as they were submitted after the six-month time limit outlined in the 2013 UNFPA Policy and we're thus untimely. Ms. Nielsen's complaints were also not receivable by OAIS because the oraduct complained of therein failed to meet the *prima facie* threshold of conduct capable of constituting prohibited conduct under the 2013 UNFPA Policy.
- 18. The UNDT correctly determined that OAIS' refusal to conduct an investigation into Ms. Nielsen's complaints against Mrs. W., Mrs. X., Mrs. Y. and Mr. Z. did not breach her rights. The UNDT properly examined the UNFPA regulatory framework regarding

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misconduct and reviewed whether OAIS had properly followed the correct procedures. The UNDT's examination did not reveal any discrepancies. As OAIS is not obligated to open a full investigation into every complaint received, it was open to OAIS to determine that there was no need to open an investigation in Ms. Nielsen's case, and, by corollary, the UNDT was correct to find that OAIS had acted in accordance with the 2013 UNFPA Policy and Ms. Nielsen's rights were not breached.

19. Ms. Nielsen has not established any errors warranting a reversal of the UNDT Judgment or Order. Her appeal merely reargues and repeats matters raised before the UNDT, without identifying any errors in the UNDT Judgment, which the Appeals Tribunal has held is impermissible. Further, Ms. Nielsen's complaints about the UNDT Judge only evidence her dissatisfaction with that Judge's findings and conclusions. Ms. Nielsen also raises

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Considerations

Preliminary issue-request for oral hearing

23. Ms. Nielsen has requested an oral hearing. The Appeals Tribunal does not find that an oral hearing is necessary or would assist in the expeditious and fair disposal of the case within the meaning of Article 18(1) of the Appeals Tribunal's Rules of Procedure. Accordingly, the request is denied.

Ms. Nielsen's motions

24. On 11 September 2015, Ms. Nielsen filed a mition "to request [the Appeals Tribunal] to extend [her] rights as a staff member or to admit that they were extended by the

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Ms. Nielsen's appeal of UNDT Order No. 133 (GVA/2015)

- 29. In the context of reviewing the four applications filed by Ms. Nielsen, including the application which is the subject matter of the present appeal, the Dispute Tribunal by Order No. 133 (GVA/2015) determined that as "all relevant facts transpire from the documents on the files and only legal questions have to be assessed ... these cases may be decided on the papers, without further hearings or submissions from the parties". ⁹
- 30. Ms. Nielsen complains that the Dispute Tribunal exceeded its jurisdiction in disposing of her application without embarking on an oral hearing.
- 31. Pursuant to Article 16(1) of the Dispute Trib31.

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- 34. The Dispute Tribunal determined that Ms. Niel sen's application insofar as it related to Mrs. W., Mrs. X., Mrs. Y. and Mr. Z. was receivable by the Dispute Tribunal in that it was satisfied that Ms. Nielsen had observed the requisite procedural step of seeking timely management evaluation of the respective contested decisions.
- 35. The UNDT next considered the "timeliness" of Ms. Nielsen's complaint to OAIS regarding Mrs. W., Mrs. X., Mrs. Y. and Mr. Z. The face of the Judgment shows that the Dispute Tribunal determined that Ms. Nielse

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and conclusions reached by OAIS in the course of its preliminary review with regard to the complaints Ms. Nielsen made against her four work colleagues.

40. It appears to be the case that the offer made by the Respondent to disclose the document was not taken up by the UNDT. It is the view of the Appeals Tribunal, given what was being challenged by Ms. Nielsen was the decision of OAIS not to launch a full investigation into the complaint, that the most prudent course of action for the Dispute Tribunal for the purpose of discharging its statutory function of judicial review of that decision would have been to require disdosure of the OAIS' written record. Absent any indication on the face of the Judgment that the written record of OAIS' preliminary investigation and conclusions was considered by the Dispute Tribunal, even if only on an ex parte basis, the Appeals Tribunal cannot be satisfied that there was sufficient judicial scrutiny of the basis upon which OAIS saw fit

THE UNITED Nations Appeals Tribunal				
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Original and Authoritative Versio	n: English			
Dated this 24th day of March 201	16 in New York, United States			
(Signed)	(Signed)	(Signed)		
Judge Faherty, Presiding	Judge Thomas-Felix	Judge Lussick		
Entered in the Register on this 2	4 th day of May 2016 in New Y	ork, United States.		
(Signed)				

Weicheng Lin, Registrar