

UNITED INTIONS DISTUTE INDUNAL

Date:

15 November 2013

Original:

English

**Before:** Judge Goolam Meeran

**Registry:** New York

**Registrar:** Hafida Lahiouel

**CHARLES** 

v.

SECRETARY-GENERAL OF THE UNITED NATIONS

**JUDGMENT** 

# **Counsel for Applicant:**

Self-represented

# **Counsel for Respondent:**

Alan Gutman, ALS/OHRM, UN Secretariat Sarahi Lim Baró, ALS/OHRM, UN Secretariat

Case No. UNDT/NY/2013/031

No. 129 further stated that, following the filing of the joint submission, unless the parties agreed to attempt informal resolution of the matter, all judicial case management shall be stayed pending the assignment of this case to a judge for further consideration.

- 5. On 2 August 2013, the Respondent filed a submission stating that the parties were unable to agree to a joint submission as ordered by the Tribunal. The Respondent further identified his position with respect to the issues of law and fact. The Applicant filed his submission at 5:15 p.m. on 5 August 2013. It is noted that this was after the deadline of 2 August 2013.
- 6. The case was assigned to the undersigned Judge on 1 October 2013.
- 7. On 10 October 2013, the Tribunal issued Order No. 248 (NY/2013), stating that the case would be decided on the papers before it, unless either party filed a reasoned request for a hearing on the merits. The Tribunal invited the parties to file addition.000eipp5U-15.w1 Tf.75 0 TD()Tj45 Tw[(fi5oa5,(m)7.9(e)-01 if any, 0 6)7.9(e)

## **Facts**

- 9. The job opening was advertised on 11 July 2012, with a closing date of 9 September 2012. A total of 177 candidates applied. Twenty-two applicants, including the Applicant, were invited to take a two-hour written test, which was scheduled to take place on 3 December 2012, from 3 to 5 p.m. (Nairobi time). At the Applicant's request, he was permitted to take the test from 5 to 7 p.m. (Nairobi time) on 3 December 2012. Two other candidates were similarly permitted to take the test later.
- 10. The Applicant experienced some difficulties in receiving the email test papers and submitting his answer. He did, however, receive the test at approximately 5:30 p.m. (Nairobi time), fo

alphabetical letters, were transmitted on 4 December 2012 to the Chief, Procurement Section, UNON, for evaluation. There is no evidence to suggest that the Chief knew the identities of the candidates to whom the alphabetical letters were assigned until after the assessment.

13. The responses to the test were evaluated against pre-determined criteria. A passing mark consisted of an acceptable essay (with assessments ranging from "poor" to "very good") and 13 out of 44 points on the questions section. Each question was allotted a rating of three points, with the exception of question number 12, which carried a rating of fi

- 17. The fourth round concentrated on the essays and resulted in the elimination of three candidates, thus leaving 11 candidates, including the Applicant, in the running.
- 18. The fifth round included the evaluation of the six "key questions". The total maximum score for the "key questions" was 20. The Applicant received a score of 2.5 for his answers to the "k

finding that the Applicant did not satisfy the requirement of *prima facie* unlawfulness.

### Consideration

23. The Applicant's claims regarding the selection process are addressed below.

#### Test assessment

- 24. The Applicant questions the methodology used to grade the test and states that, had he known that six of the fourteen questions were "key questions", he would have planned his time and responses accordingly.
- 25. The Tribunal does not agree that the Applicant was prejudiced by the manner in which the test was carried out. All of the candidates were given the same instructions and were thus placed on an equal footing. The record in this case does not reflect that any differential treatment was afforded to any of the candidates. The candidates were aware ahead of time that a written test would be held. The instructions for the test were sufficiently clear. The candidates took the same test and their responses were marked anonymously. The candidates were graded against the same scoring system and assigned individual scores based on their answers and not based on a comparison with other candidates. The Applicant bas not the during that Tributeal, to they Repplicant to the scoring criteria that would be used to evaluate the answers. In any event, there was no differential treatment accorded to the Applicant.

- 26. The Applicant referred the Tribunal to several sections of the Manual for the Hiring Manager on the Staff Selection System ("Recruiters Manual"), including sec. 5.3.5, which states that an "assessment panel should be three persons". The Applicant states that this was not followed in this selection exercise. However, the Recruiters Manual sets out *guidelines* to the hiring managers and is not a properly promulgated administrative issuance. It does not lay down mandatory requirements in respect of all components of the selection process. Further, the Applicant is mistaken in respect of the competency-based interviews of the short-listed candidates; the assessment panel did consist of three panel members.
- 27. Even if the Tribunal were to accept the Applicant's submission that the assessment of the written tests also should have been done by a panel of three rather than one assessor, the Tribunal finds that, in the circumstances of this case, the anonymously marked evaluation of the written answers by a single assessor did not vitiate the selection process so as to improperly result in the Applicant's non-selection. The Applicant's criticisms are insubstantial when viewed against the evidence regarding his performance on the test. The Applicant simply did not answer five of the 14 questions, contrary to the explicit instruction that *each* of the short questions should be answered and would be graded. As a result, the Applicant scored a total of 10.5 points out of the maximum of 44 for the short answers section. His total score for that section was lower than the scores of 17 other candidates. It is inconceivable, given the Applicant's failure to answer five of the 14 questions, that had his test been marked by three evaluators instead of one, his total scores would have been si

28. The Tribunal finds that, despite making a wide range of allegations of bias on the part of the Chief, Procurement Section, UNON, the Applicant has produced no evidence, written or oral, to substantiate them.

## Difficulties in receiving the test

- 29. The Applicant submits that, as a result of the delays in receiving the test, he took it "in a state of panic and distress". He alleges that he was so stressed by the delay that it had "a severe negative impact on his mental and emotional state".
- 30. The Tribunal notes that the Applicant's request to take the test at a time more convenient for him was accommodated. Contemporaneous emails exchanged by the Applicant and UNON reflect no signs of distress or panic on the part of the Applicant. Rather, they demonstrate that some technical difficulties were experienced and resolved. There is no evidence that the delays in the Applicant receiving the test on the date of the examination were somehow "designed" by the Respondent, as the Applicant claims. On the contrary, upon learning of the difficulties experienced by the Applicant, UNON took all reasonable steps to assist him. His answers were accepted and evaluated despite UNON receiving them after the two-hour limit. Contrary to the Applicant's allegations, the conduct of UNON in relation to the Applicant indicates a considerate and accommodating approach.

#### Selected candidate

31. The Applicant alleges, without providing any evidence in support, that the selected candidate did not have the necessary years of experience for the position. This is contradicted by the unchallenged submission in the Respondent's papers that the selected candidate had been previously placed on

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34. Whilst the Tribunal does not have power in the circumstances of this case to order the Administration to transfer the Applicant laterally from his department as requested by him, the Tribunal notes the extraordinary number of applications filed by the Applicant. This must have an adverse impact both on the Applicant and the department concerned. The Tribunal considers that it is about time that both parties took proactive measures to resolve the underlying problems which sap the energy of the individual affected as well as the managers concerned. It adds to the backlog of cases before the Tribunal, is costly to the Organization, with apparently no end in sight, and fails to take into account the fact that the duty of the Tribunal is to make judicial decisions which sometimes leave the underlying employment relations issues unresolved.

## Conclusion

35. The application is dismissed in its entirety.

(Signed)

Judge Goolam Meeran