



Global Digital Competence

Transition to the Global Digital Competence

LEGO Group considers the GDC an the challenges and
leverage the new digital presence to help them
Despite the increasing presence of technology in their formative years.

At The LEGO Group, we know there are both commercial and ethical imperatives to providing responsible digital experiences for children and firmly believe that fun (and doesn't have to) come at a cost to child safety. Our [LEGO® Life](#) app, a social-themed platform that inspires children to build and share their creations, embeds safety in all aspects of product design whilst still being fun. To mitigate risk on the platform, content is pre-moderated before it goes live and users are guided through the app using age-appropriate language, with safety avatars advising children on how to stay safe online.

The need for online protections is already embedded in international frameworks. General Comment 25 commits states that children should be afforded the highest standards of ethics, privacy and safety in the development, and implementation of online products. The [OECD Recommendation on Children in the Digital Environment](#) also recognises the acute risks children can face online, and recommends that states adopt local frameworks that mitigate harms suffered by children. While we can continue to address these risks through [age-appropriate design frameworks](#) and balanced online safety laws, we do urge states to

As the instrument, we believe the **IC Group** that the well-established principle of digital safety for children and encourage both states and digital service providers to proactively protect children online.

While children are increasingly engaged in the digital world.

The CRC should emphasize the shared commitment of all stakeholders to **respect the rights of children, including freedom of association, privacy, participation and play. Respect for children's rights in online environments is a fundamental principle that should be central to the interests of children in mind.**

Digital worlds must balance protection of harm with promoting the well-being

In an age where many children have ubiquitous access to the tremendous opportunities the internet can offer, it is not enough to ensure that services are safe, enabling and empowering - governments and providers should also design online experiences that **promote a child's well-being**.

The concept of well-being has long been synonymous with the overall health of a person, with the World Health Organisation defining health as not just of the absence of disease but also a 'state of complete, physical, mental and social well-being'.¹ The concept of well-being has widely been accepted as a key component of a child's 'best interest of the child' and is increasingly recognised as an important factor in creating online environments for kids.² These conclusions are finding growing support within international fora like the UN, OECD, Council of Europe which highlight how digital technologies can improve children's health and well-being, including by contributing to the social development of children and helping marginalised kids overcome their communities' challenges.³ We believe the now established expectation to prioritise child well-being online obliges states and firms to imbed the concept into child-facing digital services, implement inclusive policies, and

To help industry on this mission, we have joined forces with UNICEF in 2020 to form the **Responsible and Inclusive Technology for Children (RITEC)** project. This data driven initiative worked with children across 17 countries to develop our understanding of well-being. It is now working with governments, businesses and policymakers in the tools to build digital worlds that not only mitigate harm but also empower children, promote diversity and inclusion, foster social connection and help them self-actualize. The emerging findings of RITEC - that digital environments which place children at centre of their design can positively influence well-being - are supported by a growing body of work that emphasises the importance of responsible free play in digital worlds (see the [Playful by](#)

¹ [Article 25 of the CRC](#), UNICEF

² See [World Health Organisation Definition](#).

³ [General Comment 14 of the UNCRC](#) as well as the United Nations High Commissioner for Refugees have closely associated the core concept of 'best interests of the child' with a child's overall well-being, stating 'the term "best interests" broadly describes the well-being of a child....determined by a variety of individual circumstances such as...the child's environment and experiences'

⁴ [OECD Guidelines for the Design and Development of Digital Learning Environments](#) and the [OECD Guidelines for the Design and Development of Digital Learning Environments](#)

[Design](#) and [Childhood Online](#) publications by UK's Digital Futures Commission, for example).

As UNICEF has noted, 'digital play experiences help children de-stress, problem solve, build confidence, resilience and a sense of belonging **provided that we properly balance its opportunities against risk of harm**'. Achieving this balance is critical. Important governance frameworks that require 'side-by-side' potential digital services to do risks to children (as important as it is to mitigate) may create an entirely new category of harm – sterile digital experiences that do not enhance child well-being but instead stunt their development and growth.

The LEGO Group strongly recommends that the GDC, as a blueprint for an inclusive and sustainable digital future, explicitly recognises the importance of prioritising the growth and development of children in online environments and highlights the need for governments and industry to address child well-being of children through the governance and design of digital experience creation.

The GDC presents a singular opportunity to ensure children are not forgotten in our digital future. We believe that reflecting the needs of digital safety, child rights online and the imperative of promoting child well-being in this blueprint is an investment in children and families across the world. Thank you for the opportunity to comment and share our experiences.